How to Change/Validate Sound Settings for Live Captions

For Live Captions to work correctly, the Output setting for the applications where audio needs to be captioned must be the same as the Output setting for Live Captions. The best way to verify this is as follows:

- Press Windows Key + I to open Settings.
- In the Settings window, select System.
- In the System settings, select Sound.
- In the Sound settings, scroll down to Advanced and select the down arrow to the right of Volume mixer.
- In the **Volume mixer** settings:
  - Under System:
    - For Output Device:
      - Select the down arrow to the right of the current default Output device to display a selection of available output devices for your workstation.
      - Select the output audio device where you want the sound to be played. This could be your headset, external speakers, the output jack of an external microphone, a Jabra Speakerphone, etc.
    - For Input Device:
      - Select the down arrow to the right of the current default Input device to display a selection of available input devices for your workstation.
      - Select the input audio device where you want your voice to be heard. This could be your headset microphone, an external microphone, a webcam microphone, or the internal laptop's microphone array.
  - Under Apps:
    - **For each application where audio will be played which you want captioning to be displayed:**
      - Select the down arrow to the right of the volume slider.
      - Select the down arrow to the right of the Output device to display the available options.
      - Select the same output device for that application as you selected for the System Output device.
      - Select the down arrow to the right of the Input device to display the available options.
      - Select the same input device for that application as you selected for the System Input device.

        NOTE: Audio device changes made to the Microsoft Edge app should apply to any web application which runs in the Microsoft Edge browser.